Information security guideline for suppliers



The importance of information security is constantly increasing. Confidentiality, integrity and availability of values must be ensured in all processes. Thöni is certified according to the VDA ISA catalog 5.1 (TISAX) as a standard for information security. We work on the continuous improvement of our management system for information security. We expect our suppliers to comply with the basic principles of information security. This includes, but is not limited to, the following points:

Information security organization

The company defines and lives policies, processes and responsibilities that guarantee, control and improve information security.

Assessment of the need for protection

All information security assets, information and processing systems of the company are defined, the need for protection in terms of confidentiality, integrity and availability is assessed and appropriate measures are derived. The measures are regularly reviewed for effectiveness.

Confidentiality and data protection

When exchanging confidential information between companies, appropriate confidentiality and data protection measures are guaranteed.

Legal Compliance

All relevant laws and guidelines relating to information security are complied with. They are regularly checked for updates and the internal processes based on them are adapted if necessary.

Access control and cryptography

Methods for user authentication (e.g., password, 2factor authentication) are defined and implemented. Authorization concepts for information, systems and applications requiring protection have been defined. Suitable measures for encrypting personal information or information requiring protection are defined, documented and regularly checked updates and security.

Physical and environmental safety

On the company's own premises, access to securityrelevant information and equipment is only possible for authorized persons. Security zones have been defined for the company premises and suitable measures implemented to protect the information.

Privacy

Compliance with laws, regulations and possible contractual provisions on data protection guarantees that personal, sensitive data is secure at all times. Should data protection violations or incidents occur, they are immediately reported to Thöni Industriebetriebe, including details of the emergency plans.

Supplier relationships

The information security requirements are passed on to sub-suppliers and companies. Thöni will be informed immediately in case of incidents at sub-suppliers and sub companies.

Data requiring protection must be protected against destruction, loss and unauthorized access or modification. This is done, among other things, by creating a data backup concept, performing the data backups, and securely storing the data backups separately from the productive systems.

Protection against Malware

Technical vulnerabilities are protected by appropriate technical measures, such as virus protection programs, patch management and ongoing information on currently known attack scenarios.

Logging

The entry, modification and removal of data in IT systems are monitored. This includes logging the assignment of authorizations, checking user authorizations, and evaluating user and system activities.

Network security

Network management is in place, strong user authentication is in place for external connections and connections between individual systems, security gateways are used, diagnostic and configuration ports are protected, and sensitive systems are isolated.

Awareness

Regular training sessions on possible attack scenarios, personal options for defending against attacks, and the handling of sensitive data in the company are conducted and reviewed for effectiveness.

Behavior in the event of an attack

Any disruptions, breaches of information security or similar incidents affecting customer data must be reported immediately to Thöni. Legal measures are communicated and documented.

Business Continuity Management

Contingency plans are in place to ensure continued operation in the event that valuable information is compromised by an attack. Critical components are redundant, and emergency measures are regularly checked for effectiveness.

Assessment and improvement

The effectiveness of the above-mentioned measures is reviewed on a regular basis. Registered weak points are closed in order to continuously improve the system as a whole. System checks can also be carried out by Thöni at the supplier's or service provider's premises.

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